Package usage and package payment terms

Definition

"User"	means	The person who registers with the application www.csmforex.com according to the registration procedure specified until complete.
"Package"	means	The form of usage, weekly, monthly, yearly.
"Payer"	means	The user who has paid according to the form at www.csmforex.com that specified until complete.
"Payee"	means	www.csmforex.com
"Personal area" means		The user area which will have only users who have the right to access and edit personal information.

1. Usage package

Weekly, monthly and yearly packages will show the price and number of usage days, expiry dates of use on the website and in the personal area page which the package price may change according to the website specified.

2. Package payment

2.1   The payer must make payment in accordance with the payment procedure until completed therefore will be considered payment of that package is a complete.

2.2   Payee reserve the right of change the payer package after choosing the package and paying for the package until complete. However, if the payer wants to change the package, payer can choose packages and make new payments. The payee will automatically calculate the additional usage days from the number of remaining days combined with the number of days of each new package.

2.3   Counting the usage days of each package will start from 00.00 hrs. of the payment date as the 1st day and scheduled at 00.00 hrs. after the expiration date of each package is the expiration date which will be based on the time from the server www.csmforex.com primarily. The expires on the personal area shall be considered as the end date of the account.

2.4   For each package payment shall be deemed that the payer accepts the package payment terms and using the website with the www.csmforex.com

2.5   The payer can choose the payment method as specified by the payee.

2.6   Payee do not have a policy to collect payment information of the payer. If loss of property in any case, the payer will not be responsible for any consequences

3. Refund policy

3.1   If the payer payment has errors occurred during payment or payment has not been completed but the system has already deducted the amount according to each package. The payer can report the problem with the payment details via the Contact Us form on the website or through the personal area of the user to request a refund. However, if the payee verifies the facts and has payment information of the payer in the real system. The payee is willing to refund the amount according to the amount that the payer has paid for that package.

3.2   The notification of such problems for the refund of the payer must notify the problem and details to the payee within 7 working days. When the recipient receives the information, the information will be checked within 3 working days and will Refund within 45 business days

3.3   If the payer informs false information about payment to request a refund or the payee has checked and found that such information is false information or no payment information of the payer in the system. The payee reserves the right to not refund money to the payer.

3.4   The payee will refund the money through the channel that the payer has paid for the package to csmforex.

3.5   The csmforex will refund money to users only when in the condition "Article 3 Refund Policy" in Clause 3.1 only. If in addition to that, csmforex reserves the right to not refund all cases.